

Certified by  
Lab Test Certification  
Meets: ANSI Z21.97-2014  
CSA 2.41-2014  
CSA C22.2 No. 3-M1998 (R2014)

**⚠ WARNING ⚠**

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment.

**⚠ WARNING ⚠**

Do not store or use gasoline or other flammable vapors and liquids in vicinity of this or any other appliance.

An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

**⚠ WARNING ⚠**

**FOR OUTDOOR  
USE ONLY**

**⚠ DANGER**



**CARBON MONOXIDE HAZARD**

This appliance can produce carbon monoxide which has no odor.

Using it in an enclosed space can kill you.

Never use this appliance in an enclosed space such as a camper, tent car or home.

**⚠ WARNING ⚠**

For Use with NATURAL or LP GAS Only

**NO SOLID FUELS TO BE USED WITH THIS SYSTEM**

**⚠ DANGER ⚠**

If you smell gas:

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. If odor continues, keep away from appliance and immediately call your gas supplier or fire department.

Installation must conform with local codes or, in the absence of local codes, with the *National Fuel Gas Code, ANSI Z223.1 / NFPA 54, or International Fuel Gas Code.*

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electric Code, ANSI/NFPA 70*, if applicable.

**INSTALLER:** Leave this manual with the appliance.  
**CONSUMER:** Retain this manual for future reference.

**⚠ AVERTISSEMENT ⚠**

Une installation, un ajustement, une modification, une réparation ou un entretien inapproprié peuvent être la cause de blessures ou de dommages. Veuillez lire attentivement les instructions d'installation, d'utilisation et d'entretien avant d'installer ou de réparer ce matériel.

**⚠ AVERTISSEMENT ⚠**

Ne pas entreposer ni utiliser de l'essence ni d'autres vapeurs ou liquides inflammables dans le voisinage de l'appareil, ni de tout autre appareil.

Une bouteille de propane qui n'est pas raccordée en vue de son utilisation, ne doit pas être entreposée dans le voisinage de cet appareil ou de tout autre appareil.

**⚠ AVERTISSEMENT ⚠**

Pour utilisation  
à l'extérieur seulement.

**⚠ DANGER**



**MONOXYDE DE CARBONE**  
Cet appareil peut produire du monoxyde de carbone, un gaz inodore.

L'utilisation de cet appareil dans des espaces clos peut entraîner la mort.

Ne jamais utiliser cet appareil dans un espace clos comme un véhicule de camping, une tente, une automobile ou une maison.

**⚠ AVERTISSEMENT ⚠**

Pour utilisation avec naturel ou propane ne gaz seulement  
Aucun combustibles solides pour être utilisés avec ce système

**⚠ DANGER ⚠**

S'il y a une odeur de gaz:

1. Coupez l'admission de gaz de l'appareil.
2. Éteindre toute flamme nue.
3. Si l'odeur persiste, éloignez-vous de l'appareil et appelez immédiatement le fournisseur de gaz ou le service d'incendie.

**⚠ AVERTISSEMENT ⚠**

Ne pas utiliser cet appareil s'il a été plongé, même partiellement, dans l'eau. Appeler un technicien qualifié pour inspecter l'appareil et remplacer toute partie du système de commande et toute commande qui a été plongée dans l'eau.

## **Table of Contents**

Gas and Electrical Requirements	Page 4
Clearance from Combustibles	Page 5
Installation	Page 5
Acceptable Media for Fire Features	Page 8
Installation of Media in Fire Features	Page 8
Operation	Page 9
Maintenance	Page 10
Replacement Parts	Page 11
Troubleshooting	Page 11
Attachment 1: Automated Pool Controller Wiring Illustration	

### Gas Requirements

Fuel Type – Before making gas connections ensure appliance being installed is compatible with the available gas type. Check the label on the appliance to confirm appliance gas type requirement.

Gas Pressure – Proper input gas pressures are required for optimum appliance performance.

#### **Gas Pressure Requirements**

<b>Pressure</b>	<b>Natural Gas</b>	<b>Propane</b>
Minimum	3.5" W.C. / 1/8 psi	8.0" W.C. / 1/3 psi
Nominal	7.0" W.C. / 1/4 psi	11.0" W.C. / 1/3 psi
Maximum	14.0" W.C. / 1/2 psi	14.0" W.C. / 1/2 psi

### Electrical Requirements

#### **▲ WARNING ▲**

The All Weather Electronic Ignition System operates on either 12 or 24 Volts AC power ONLY  
(Depending on which system you have. Check labeling to ensure which voltage is required)

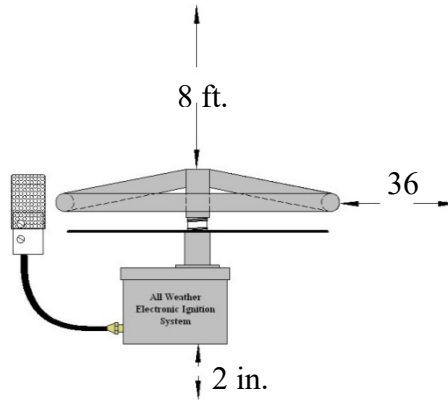
**DO NOT Attempt to Power using 110 Volts AC Power – Damage WILL RESULT**

#### **Recommended Wire Size**

12-gauge wire for all installations

**Clearance from Combustibles**  
**▲ WARNING – FIRE RISK ▲**

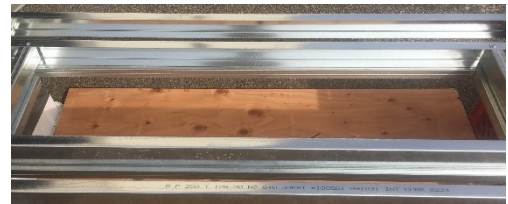
Provide Adequate Clearance from Combustibles as shown below



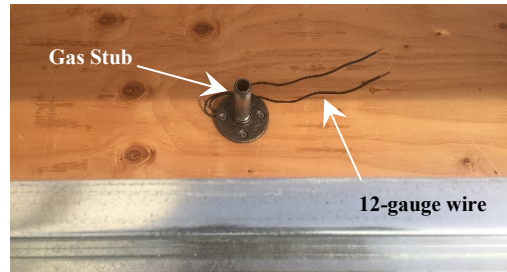
**Installation**

**Note: Installation should be done by a qualified service technician that is locally licensed.**

1. For these installation instructions we created a mock up of a linear fire feature shown in the photo at right.



2. Within the mockup we installed a mock up of a gas riser and the 12-gauge wire delivering power to the linear fire feature.



3. Apply either Teflon Tape or Pipe Dope (suitable for Natural Gas or Propane applications) to the Gas riser.



4. Thread the Ignition Control Box onto the gas riser as shown in the photo at right.



5. Using wire nuts attach the wires from the Ignition Control Box to the 12-gauge wires installed in the fire feature. We recommend partially wrapping the wires around the gas riser underneath the Ignition Control Box as shown. This will protect the electrical connections from the radiant heat from the feature.



6. Attach the Pilot Burner. On the side of the Ignition Control Box there are two brass fittings and a white electrical connector for the Pilot Burner.

The brass fitting on the left is a 1/4" Compression fitting and the one on the right is a 1/4" Flare fitting.

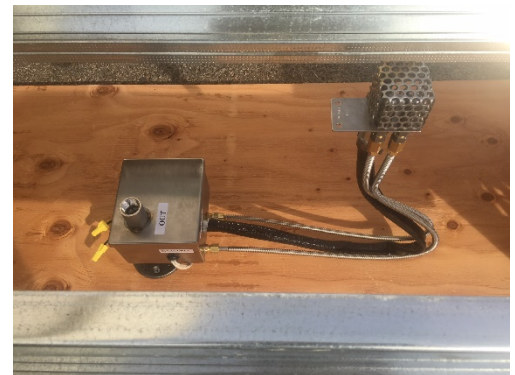
The Pilot Burner has two gas lines; one that ends in a Compression fitting and one that ends in a 1/4" Flare Nut.

When installing the Pilot Burner ensure you connect the gas lines to the matching fittings on the side of the box.

Plug the Pilot Burner electrical connector into the Molex connection on the side of the box.

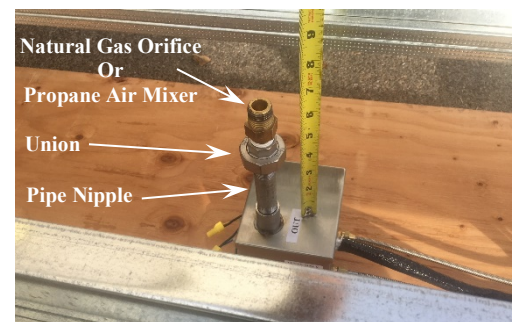


7. After connecting the Pilot Burner to the Ignition Control Box bend the gas lines such that the Pilot Burner is up near where it will end up when the Burner Pan is installed. When you are done manipulating the Pilot Burner it should look similar to the photo at right.



8. With every fire feature an orifice must be installed between the outlet of the Ignition Control Box and the burner. When the fuel type is Natural Gas a Natural Gas Orifice is to be installed. When the fuel type is Propane a LP Air Mixer Orifice is to be installed. The noticeable difference between these two orifices are the 6 Air Holes in the LP Air Mixer orifice.

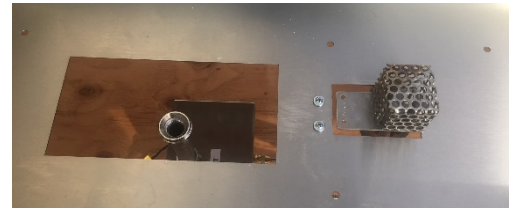
In the photo at right we have assembled a pipe nipple, union and the orifice. The length of the pipe nipple needed was determined by measuring from the top of the Ignition Control Box outlet to a point just above the level of the Burner Pan.



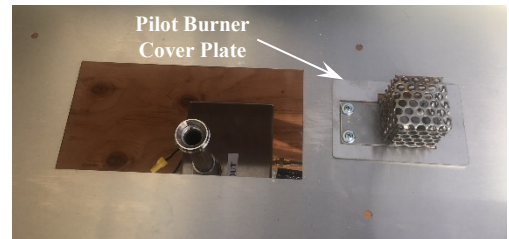
9. Remove the top half of the Union along with the orifice threaded into it. Apply Teflon Tape or Pipe Dope (suitable for Natural Gas or Propane applications) to the orifice and thread it into the Gas Inlet of the Burner.



10. Install the Burner Pan. You will need to line up the Pilot Burner with the Opening for the Pilot Burner in the Burner Pan as shown in the photo at right.



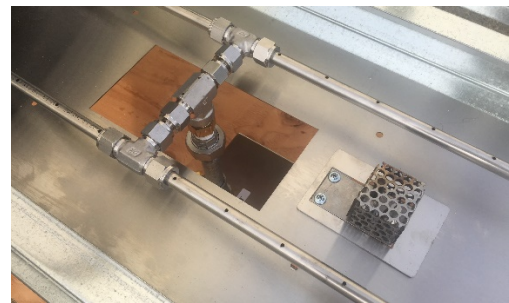
11. Secure the Pilot Burner to the Burner Pan using the 2 screws provided. Next place the Pilot Burner Cover Plate over the Pilot Burner.



#### 12a. H Burner

Install the Burner by threading the top half of the union onto the union below the Burner Pan.

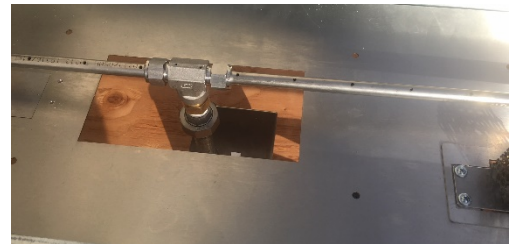
In the photo at right an H Burner has been installed. Notice the Pilot Burner is located in the center of the two long burners.



#### 12b. T Burners

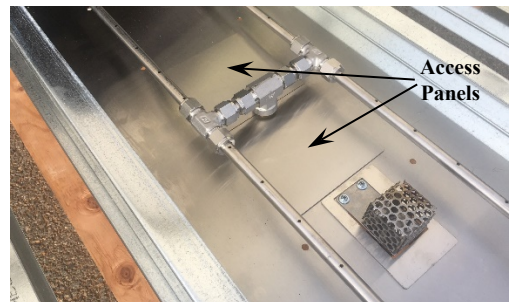
Install the Burner by threading the top half of the union onto the union below the Burner Pan.

In the photo at right a T Burner has been installed. Notice the Pilot Burner is located off center of the burner.



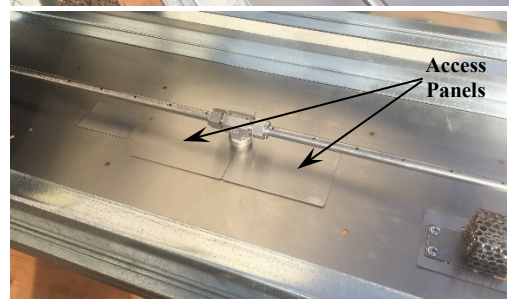
#### 13a. H Burner Access Panels

Install the Access Panels as shown in photo at right.



#### 13b. T Burner Access Panels

Install the Access Panels as shown in photo at right.



**Installation is Complete.**  
Add the acceptable media (see next page)

## Acceptable Media for Fire Features

### ⚠ WARNING ⚠

Do not use any other material as filler/topping media inside fire features other than those listed below. Using improper media inside a fire feature could result in damage to property or injury to persons nearby due to media 'popping' or 'exploding' due to heat

### List of Acceptable Media for Fire Features

Lava Rock (or other Igneous Rock) NO LARGER THAN 2" in diameter

Fireglass approved for use in fire features

Manmade stone for use in fire features (Refractory Material)

### Installation Note

The use of media inside fire features is recommended due to the fact it enhances the look of the fire feature but also improves its performance by forcing the gas emanating from the burner to mix as it passes through the media. This 'mixing' of gases creates an even flame throughout the feature and helps spread the flame from the Pilot Burner throughout the burner quicker than when there is no media. **Recommended thickness of the media above the burner element is NO MORE than 2"**. Due to the fact the Pilot Burner must be partially exposed to oxygen in order to ignite the pilot flame during startup **DO NOT COMPLETELY COVER THE PILOT BURNER**. When installation of the media is complete the top of the Pilot Burner Protective Cover should be visible.

### Installation of Media in Fire Features

#### **Lava Rock**

At right there are two pictures of the fire bowl after adding lava rock. The size lava rock used in this feature is 2" in diameter.

The picture on the far right is a close up of the Pilot Burner. Notice it is barely visible in either of the photos.

When using smaller lava rock you may not be able to cover it as well due to the fact the smaller rock may "smother" the Pilot Burner and prevent oxygen from getting to it.



#### **Fireglass**

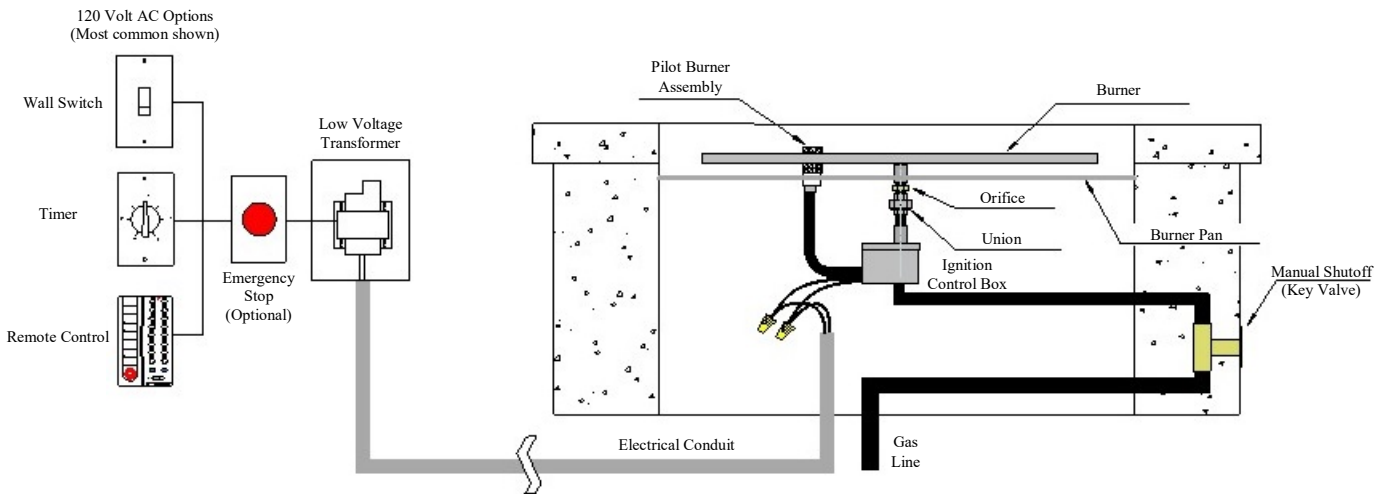
At right there are two pictures of the fire bowl after adding fireglass. The size fireglass used in this feature is 1/2" in diameter.

The picture on the far right is a close up of the Pilot Burner. Notice it is barely visible in either of the photos.

When using smaller fireglass you may not be able to cover it as well due to the fact the smaller rock may "smother" the Pilot Burner and prevent oxygen from getting to it.



## Illustration showing Completed Installation



### Operation

#### ⚠ WARNING ⚠

Do NOT use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

#### ⚠ WARNING ⚠

**HOT – DO NOT TOUCH - SEVERE BURNS MAY RESULT - CLOTHING IGNITION MAY RESULT**

- CAREFULLY SUPERVISE children in same area as the appliance.
- Alert children and adults to hazards of high temperatures.
- Clothing or other flammable materials should not be hung from the appliance or placed on or near the appliance.

#### ⚠ WARNING ⚠

The appliance should be inspected before use and at least annually by a qualified service technician.

Any guard or protective device removed for servicing must be replaced prior to operation.

Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.

### Fire Feature Start Up

1. Prior to turning appliance on visually inspect fire feature to ensure debris such as leaves or other combustible material has not collected inside the feature which could burn and emit embers once the fire feature is turned on. Also ensure any person standing close to the fire feature is aware you will be turning the fire feature on prior to actually turning it on.

2. Turn fire feature on by turning on the electrical device used to power the fire feature.

### **Sequence of Operation during Ignition**

- Power - ON
- Hot Surface Igniter (Glow Plug) becomes hot and 4 seconds later the Pilot Gas Valve opens
- Within 10 seconds of power application Pilot Flame should be visible (at night only)
- Within 10 seconds of Pilot Flame Ignition burner (fire ring/burner bar) should ignite

### **Fire Feature Shutdown**

1. Turn fire feature off by turning off the electrical device used to power the fire feature.

#### **▲ WARNING ▲**

If fire feature fails to turn off completely (small flames still visible)  
Turn off gas supply using the manual gas shutoff.

### **Maintenance**

#### **▲ WARNING ▲**

Maintenance should be done by a qualified service technician.  
The appliance should be inspected before use and at least annually by a qualified service technician.

#### **▲ WARNING ▲**

Ensure gas and power are shut off and appliance is cool before servicing.

#### **▲ WARNING ▲**

Any guard or protective device removed for servicing must be replaced prior to operation.

### **Prior to Each Use**

1. Inspect for debris in Fire Feature – remove debris prior to use

### **Semi-Annually**

1. Visually inspect Pilot Burner for debris/insect infestation (spider webs)
2. Visually inspect burner holes for debris/insect infestation
3. Clean either of the above as necessary using compressed air.

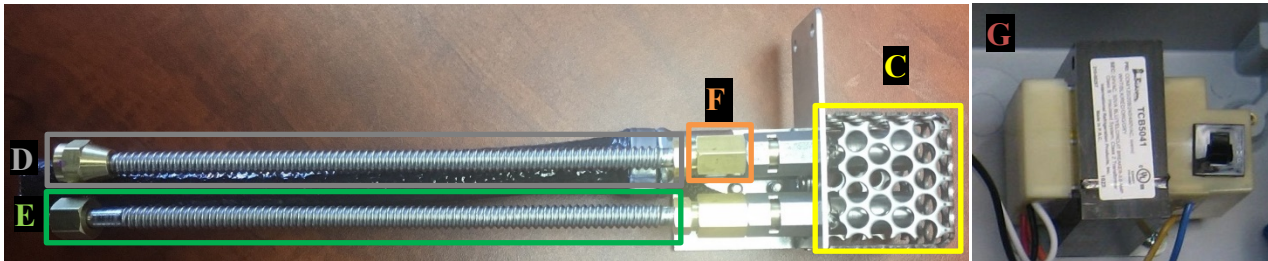
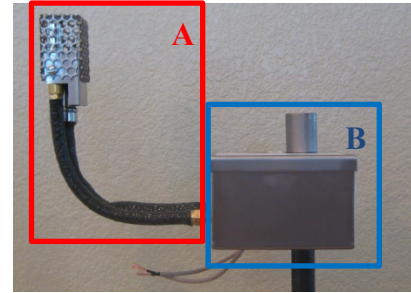
### **Annually**

1. Visually inspect Pilot Burner for excess corrosion due to heat and moisture.

2. Turn fire feature on to ensure proper operation.

**Replacement Parts**

Item Letter	Part Name	Part #
A	Pilot Burner Assembly	PBA
B	Ignition Control Box	ICB
C	Pilot Burner Cage	PBC
D	Auxiliary Pilot Burner Gas Line	APBG
E	Primary Pilot Burner Gas Line	PPBG
F	Pilot Burner Orifice	PBO
G	24 Volt AC Transformer	24VAC



**Troubleshooting**

**I installed the Electronic Ignition System, turned it on and nothing happened**

When this occurs it is usually due to an electrical wiring / power issue. Check all your electrical connections thoroughly to ensure all wires at the transformer and inside the fire feature are connected properly. If it appears all wiring is connected properly, disconnect the wires at the fire feature, attach a Multimeter to the wires to confirm a minimum of 24 volts when the fire feature is turned on. If you determine that you do not have a minimum of 24 volts at the fire feature conduct the same test at the transformer to ensure the transformer is in fact producing a minimum of 24 volts. If you do have a minimum of 24 volts at the fire feature contact us for further assistance.

**I installed the Electronic Ignition System, turned it on and I can see the glow plug glowing orange and I can hear gas flowing but it will not ignite.**

There are two possible causes to this problem; **Air in the Gas Line** or not enough **Electrical Current** to the fire feature.

**Air in the Gas Line.** If a new gas line was installed and the air was never purged from it prior to installing the Electronic Ignition System then it may take several times of turning the fire feature on and off before the air is purged from the gas line. Here is how our system works; after you turn it on the glow plug will come on first followed by the Pilot Gas Valve opening 4 seconds later. For the next 180 seconds (3 minutes) the glow plug will cycle on and off every 30 seconds while the Pilot Gas Valve will remain on the entire time. Therefore if you are attempting to purge air from the gas line, turn the system on and leave it on for approximately 3 minutes. Then turn it off and then back on (no need to wait to turn it back on). Let the system run for another 3 minutes. Usually when purging air from a new gas line you will need to cycle the power several times as described above before gas begins to flow. If at any point you smell gas but still don't have ignition, attempt to light the Pilot flame with a handheld lighter. If the flame ignites when you light it by hand, go to the section below, "Electrical Current".

**Electrical Current.** If you have determined that air in the gas line is not the problem then most likely the failure to ignite is due to the fact the glow plug is not getting hot enough to ignite the gas. The reason a glow plug will not get hot enough is due to the fact it is not getting enough 'amps'. Often times when troubleshooting electricians will check the electrical power and when they see they have a minimum of 24 volts they think everything is fine electrically so there must be a problem with the Electronic Ignition System. The problem is not due to the volts but rather the amps. The number of amps reaching the fire feature is heavily dependent on the gauge wire used between the transformer and the fire feature. Our Install Instructions require no less than 12 gauge wire be run for all fire features. Often times we learn that in many cases less than 12 gauge wire has been used and herein lies the cause of the problem.

Here is how you check to determine if enough Electrical Current (amps) are getting to the fire feature:

1. CAUTION: Turn off the gas supply prior to the next step.
2. Using a clamp on ammeter, clamp the ammeter around one of the wires providing power to the Electronic Ignition System.
3. Turn the fire feature on.
4. The amps you should see will range between 1.4 to 1.6 amps initially. Four seconds after being turned on the amps will jump to approximately 2.0 amps.

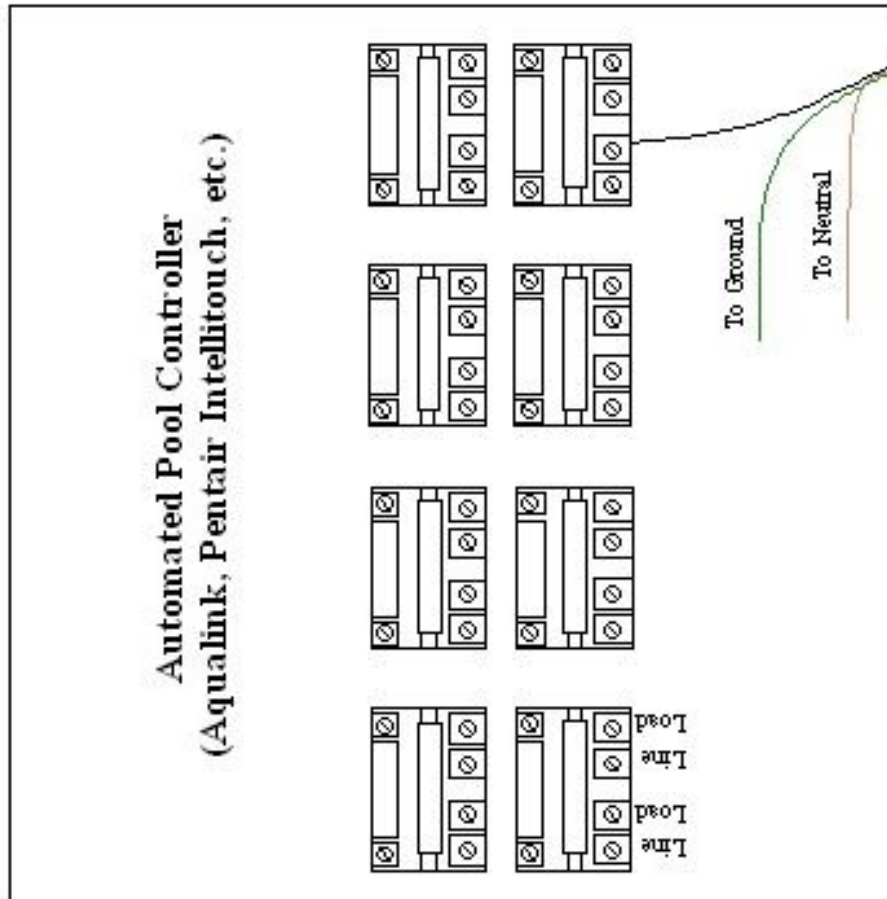
If you do not see the amps listed above AND the wire gauge used was less than 12 gauge wire – change the wiring. Otherwise contact us for further assistance.

### **I turned the Fire Feature off but I still see small flames emanating from the fire feature.**

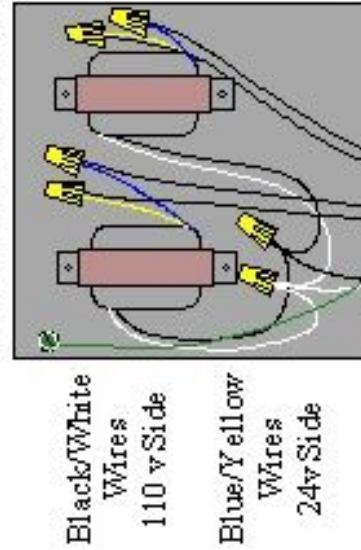
Turn the fire feature on, let the main fire ring light and then turn it off again – do this several times. Small pieces of debris from the gas line can get caught in the main or pilot valve thereby preventing it from closing all the way. This will sometimes happen with a new gas line. By cycling power you can often times dislodge the debris. If cycling power does not rectify the problem, turn the gas off using the manual gas shutoff and contact us for further assistance.

Attachment 1  
Automated Pool Controller Wiring

**Wiring When  
2 Fire Features  
Turned On & Off  
with One Button**



J-Box with 24v Transformers  
(One Transformer Needed  
For Each Fire Feature)



\* At right 2 conduit are shown, one to each fire feature. It is possible to daisy chain the conduit and wire run. This would make it possible to run one conduit to the 2 fire features and then link the fire features with conduit.